



Our Vision

We are committed to looking after animals in the best, most caring and responsible way, ensuring our Facility provides a high level of care and treats all animals with kindness and respect. Our goal is to always have the right people and resources we need to meet the evolving needs of our growing community. As a shared service, we focus on collaboration, innovation, and mindset of continuous improvement to achieve the following:



Sustainable operations

Using best practices that ensure long-term sustainability of wat djerring Animal Facility (WDAF) while balancing high-quality care with efficient use of resources.



Support our community

Ensuring WDAF can adapt to meet the diverse and evolving needs of our community in line with municipal Domestic Animal Management Plans.

Our Mission

Our mission is to serve our community by providing exemplary animal care and regulatory services to keep people and pets safe. We are committed to the following priorities:



Regulatory and best practice commitment

We support Partner Councils in meeting their responsibilities under the *Domestic Animals Act 1994* (VIC) and ensuring compliance with the Code of Practice. Through a blend of evidence-based methods, practical experience, and stakeholder values, we help enable effective, well-informed decisions that make the best use of available resources.



Sustainable operations

Using resources wisely to deliver sustainable, high-quality services for today and into the future.

Innovation and leadership in animal services

Pioneering innovation and collaboration in the sector as Victoria's first shared services model.

We aim to be a trusted place in the community that helps both animals and people live better lives. Everything we do is about making our community safer, happier, and more caring.



wat djerring
ANIMAL FACILITY



City of
Whittlesea



Merri-bek
City Council

