

# Home And Community Care Program For Younger People (HACC PYP)



## Our fees

The below table is a guide to HACC PYP Services provided by the City of Whittlesea and costs to receive service. Our rates are based on the HACC PYP Schedule of Fees set by the Victorian Department of Health. Our assessors will work with you to determine services and supports required to keep you active within the community.






## Get in touch

Contact us to discuss your service needs.

Monday to Friday 8:30am – 5:00pm

Phone: 03 9217 2170 and press option 5

Email: [haccpyp@whittlesea.vic.gov.au](mailto:haccpyp@whittlesea.vic.gov.au)

| Services   |   | Rates   |
|--|---|---|
|  <b>Personal care</b>           | Assistance with self-care tasks such as showering, dressing, and accompanied activities | \$6.20 per hour*                              |
|  <b>Domestic Assistance</b>    | Assistance with general house cleaning, laundry, and unaccompanied shopping             | \$6.20 per hour*                              |
|  <b>Delivered Meals</b>       | A range of delivered meal options   | \$6.20 per meal                               |
|  <b>Property Maintenance</b>  | Services designed to improve safety, accessibility, and independence within your home.  | \$12.45 per hour*<br>(plus cost of materials) |
|  <b>In-Service Kilometres</b> | Price per KM driven whilst receiving any of the services above.                         | \$1.45 per km                                 |

\* Services will be charged at a minimum of 1 hour per service.

## Paying and managing your services

- ❖ You can choose to receive your monthly invoices in paper or email format.
- ❖ The full-service fee is charged where less than 24 hours' notice of booking cancellation is provided.
- ❖ If you need to go to hospital or are taking a holiday, just let us know and we can temporarily suspend your services for up to six-week's.
- ❖ Fees will be reviewed each year in July.