

New process for health registrations

Council's Public Health Services team are excited to announce a new online portal system which will enable you 24/7 access to your health premises registration information. This portal replaces the registration form and invoice usually sent to you by mail in November each year.

The new paperless process will allow you to pay online directly against your Premises account with credit card, allow you to update your business information, lodge application forms, and communicate directly to Council, with the minimum of fuss.

Council is hoping that going paperless will not only improve efficiencies for both parties, but will provide another quick one step process to renew your registration online.

In November you will receive an email to access your registration information, through a private and secure portal. Only the user who receives the email will be able to view, amend, lodge and pay the registration.

For this reason, it is very important that we have your correct email address. If you are unsure what email address we currently have for you or you have changed your email details, please send an email clearly stating your business details including your preferred email address to publichealth@whittlesea.vic.gov.au or phone 9217 2277.

If you have received this notification to your preferred email address, then your details are up to date and you do not need to contact us. More information will be provided soon.

For any questions or further information please contact Public Health team on publichealth@whittlesea.vic.gov.au or phone 9217 2277.

Council Offices
25 Ferres Boulevard
South Morang VIC 3752
Locked Bag 1
Bundoora MDC VIC 3083

Tel 03 9217 2170
Fax 03 9217 2111
TTY 133 677 (ask for 9217 2170)
Email info@whittlesea.vic.gov.au
www.whittlesea.vic.gov.au

 **Free Telephone Interpreter Service**

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Македонски	9679 9875	Việt-ngữ	9679 9878
普通话	9679 9876	Other	9679 9879