

Community Support Services

<p style="text-align: center;">Haven Home Safe (North Eastern Melbourne)</p> <p style="text-align: center;">Homelessness support/crisis accommodation and low income housing assistance</p> <p>Phone: 9479 0700 Hours: 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;">St Kilda Crisis Centre</p> <p style="text-align: center;">Victoria’s state wide after-hours emergency accommodation contact point</p> <p>Phone: 1800 627 727 (Free Call) Hours: After 5pm (Monday – Friday) and 24 hours on weekends and Public Holidays</p>
<p style="text-align: center;">Orange Door (North Eastern Melbourne)</p> <p style="text-align: center;">Support service for women, children and young people who are experiencing or have experienced family violence and families who need extra support with the care of children</p> <p>Phone: 1800 319 355 (Free Call) Hours: 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;">Safe Steps</p> <p style="text-align: center;">Victoria’s state wide response centre for women, transgender women, young people and children experiencing family violence</p> <p>Phone: 1800 015 188 (Free Call) Hours: 24 hours a day 7 days a week including Public Holidays</p> <p style="text-align: center;">If you cannot safely call the 24/7 phone line, please email safesteps@safesteps.org.au and a support worker will reply to you ASAP.</p>
<p style="text-align: center;">In Touch</p> <p style="text-align: center;">Support service for refugee and migrant women who are experiencing or have experienced family violence - Bilingual workers and interpreters are available</p> <p>Phone: 1800 755 988 (Free Call) Hours: 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;">MensLine Australia</p> <p style="text-align: center;">Victorian state wide support service for men and transgender men with family and relationship concerns or who are experiencing or have experienced family violence</p> <p>Phone: 1300 789 978 (Free Call) Hours: 24 hours a day 7 days a week including Public Holidays</p>
<p style="text-align: center;">QLIFE</p> <p style="text-align: center;">Support service for LGBTIQI+ who are experiencing or have experienced family or domestic violence or are having relationship concerns</p> <p>Phone: 1800 184 527 (Free Call) Hours: 3pm – Midnight 7 days a week including Public Holidays</p>	<p style="text-align: center;">Djirra</p> <p style="text-align: center;">Support service for Aboriginal people who are experiencing family violence or have in the past</p> <p>Phone: 1800 105 303 (Free Call) Hours: 9am – 5pm (Monday – Friday)</p>

<p style="text-align: center;">Red Cross Provides a broad range of support services to community including: Migrant & Refugee support, Indigenous & Torres Strait Islander support, Emergency Relief, Homelessness and Mental Health support</p> <p>Phone: 1800 733 276 (free call)</p> <p>Hours: 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;">Asylum Seeker Resource Centre Asylum Seeker support service</p> <p>Phone: 9326 6066</p> <p>Hours: 10am – 5pm (Monday – Friday)</p>
<p style="text-align: center;">Life Line Provides 24/7 crisis support and suicide prevention services</p> <p>Phone: 13 11 14 (Free Call)</p> <p>Hours: 24 hours a day 7 days a week including Public Holidays</p>	<p style="text-align: center;">Beyond Blue Mental health support service</p> <p>Phone: 1300 224 636 (Free Call)</p> <p>Hours: 24 hours a day 7 days a week including Public Holidays</p>
<p style="text-align: center;">Kids Helpline Telephone and counselling support service for young people aged between 5 -25.</p> <p>Phone: 1800 551 800 (Free Call)</p> <p>Hours: 24 hours a day 7 days a week including Public Holidays</p>	<p style="text-align: center;">Northern Centre Against Sexual Assault Support service for women, men and young people over the age of 12 who have experienced sexual assault (past or recent) and their non-offending family and friends.</p> <p>Phone: 9496 2240</p> <p>Hours: 9am-5pm (Monday – Friday)</p> <p>After hours: 1800 806 292 (Free Call)</p>
<p style="text-align: center;">Kildonan Financial Counselling Supports people on low incomes and those experiencing financial difficulties to achieve financial security and independence.</p> <p>Phone: 1800 002 992 (Free Call)</p> <p>Hours: 9am-5pm (Monday - Friday)</p>	<p style="text-align: center;">Centrelink Government service which provides financial support to Australians who face financial hardship</p> <p>Emergency Help: 132 850 Families: 136 150 Indigenous Australians: 1800 136 380 Job Seekers: 132 850 Rural & remote Australians: 132 318 Languages (Multilingual): 131 202 Older Australians: 132 300 Students & trainees: 1800 132 317 People with disability: 132 717</p>

<p style="text-align: center;">Legal Aid Provides free information and legal advice</p> <p>Phone: 1300 792 387 (Free Call)</p> <p>Hours: 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;">Whittlesea Community Connections Emergency Response Line</p> <p>Phone: 9401 6644 Hours: 9am – 1pm (Monday – Friday)</p> <p style="text-align: center;">Legal Assistance</p> <p>Phone: 9401 6655 Hours: 9am – 5pm (Monday – Friday)</p> <p style="text-align: center;">Volunteer Opportunities & Social Support</p> <p>Phone: 0473 019 831 Hours: 9am – 5pm (Monday – Friday)</p>
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If you have been threatened or you are fearful for the safety of yourself, a child, family member or community member – please contact the Police immediately on 000 - (Free Call)