

Our fees

Use the below table as a guide to what your CHSP Services might cost. Our Care Coordinators can assist you with the details and tailor the best program for your needs and budget.

Get in touch

Contact us to discuss your service needs
Monday to Friday 8:00am – 5:00pm
Phone: 9407 5940
Email: ageingwell@whittlesea.vic.gov.au

Services		Rates
 Personal care	Assistance with self-care tasks such as showering, dressing and grooming	\$9 per hour
 Domestic Assistance	General house cleaning and laundry and unaccompanied shopping	\$9 per hour
 Respite Care	A support worker can visit you at home or take you out	\$9 per hour
 Social Support Individual	A support worker can assist you within the home or while accessing the community	\$9 per hour
 Social Support Group	A range of programs in group settings	\$5 - \$15.30 per hour
 Delivered Meals	A range of delivered meal options	\$6 - \$11 per meal
 In-Service Kilometres	Price per KM driven whilst receiving any of the services above.	\$1.16 per km

Paying and managing your services

Payment options

You can choose to receive your monthly invoices in paper or email format.

Taking a break

If you need to go to hospital or are taking a holiday, just let us know and we can temporarily suspend your services for up to a six-week period.

City of Whittlesea provides home maintenance services that assist you to maintain your home in a safe condition. Maintenance services provided must be linked to improving safety, accessibility and independence within your home environment.

Minor Home Maintenance	Rates
<ul style="list-style-type: none"> • Changing light globes • Changing smoke alarm batteries • Changing tap washers 	\$20 per hour Note – Materials to be provided by client
Minor Home Modifications	
Home modifications as per Occupational Therapist recommendations – materials are not supplied and must be available at time of service	\$20 per hour*
Garden Maintenance	
<ul style="list-style-type: none"> • Lawn mowing – once every four weeks only • Essential trimming of branches – to provide safe entry and exit of the home, limited to direct access to the car park area and clothesline – up to four times a year only 	\$20 per hour*

* Services will be charged at a minimum of 1 hour per service

Terms and conditions
<ul style="list-style-type: none"> ❖ Services that occur on public holidays will be automatically suspended ❖ Clients will be provided with an invoice at the end of each month. Non-payment of fees may result in suspension or cancellation of services. ❖ Fees will be reviewed in July 2024 ❖ The full-service fee is charged where less than 24 hours' notice of booking cancellation is provided. ❖ Access to Commonwealth Home Support Program services listed by the City of Whittlesea, is subject to availability.

	CHSP Clients	Leap Members	Home Care Package Clients
Walking Football	\$2	\$2	\$30
Exercise for Older Adults	\$5	\$7	\$30
Social Connections – Short Day Program	\$10	\$15	\$60
Social Connections – Including Lunch/Dinner	\$15	\$18	\$60
Morning Melodies	\$5	\$7	\$30
Book Club	\$5	\$7	\$30
Social Seniors 10 Pin Bowling	\$5 one game \$10 two game	\$8 one game \$16 two game	\$30 \$30

* Preference will be given to CHSP Clients

Golf Program	CHSP Clients	LEAP Members
9 Holes	\$10	\$18
18 Holes	\$15	\$27.50
Golf Cart	Cost to Participant	Cost to Participant
Growling Frog Membership	Cost to Participant	Cost to Participant

To access any of the above programs, please contact the Ageing Well Team on 9407 5940.

General Conditions

Golf

- ❖ Fees may change throughout the year in line with Growling Frog fee changes in October 2023.
- ❖ Post 1 August 2023 all people who join the Golf program:
 - If 65 years of age and over you must be registered with My Age Care to get the discounted fee, or
 - If choosing not to be registered must become a LEAP member.
 - If between 50-64 years of age must become a LEAP Member.

Living in the Municipality

- ❖ LEAP membership is available only to City of Whittlesea residents over the age of 50.
- ❖ After, 1 August 2023, Participants who are CHSP clients (My Age Care registered) and live in the Northern metropolitan Planning Region (Yarra, Merri-bek, Hume, Darebin, Banyule, Nillumbik, Whittlesea) can attend a Program and need to organise their own transport to attend an event.
- ❖ After 1 July 2023, anyone who is not My Age Care registered and does not live in City of Whittlesea cannot attend a LEAP Program.

Home Care Package Clients

From 1 August 2023, Home Care Package clients can attend a Program if:

- ❖ Assessed as suitable for the nominated Program,
- ❖ There is room in the nominated Program, and
- ❖ Have agreed to pay the rate nominated by City of Whittlesea.

**Prices correct as at 07/08/2023*