# Stretch Reconciliation Action Plan July 2017-September 2020

## Acknowledgement of Traditional Owners

The City of Whittlesea recognises the rich Aboriginal heritage of this country and acknowledges the Wurundjeri Willum Clan as the Traditional Owners of this place.

About 50,000 years before colonisation, a diversity of Wurundjeri people, families and communities managed the land that the City of Whittlesea now occupies. Throughout this time the Plenty River and other local natural features provided an abundance of flora and fauna as both a source of food and shelter.

The Wurundjeri Willum clan is part of the Wurundjeri tribe and Woi Wurrung language group: one of the many language groups that make-up the Kulin Nation. The people of the Kulin Nation were both Waang (the Australian Raven) and Bunjil (wedge-tail eagle – the creator) people who shared the same religion and language, and lived in what is now metropolitan and greater Melbourne.

The pre-colonial legacy of the Wurundjeri people can still be seen today as the Whittlesea area is home to a number of protected and sacred ‘scarred’ trees. These trees were used for making bark canoes or as boundary markers for distinct tribal groups. Today the scarred river-red gum trees serve as a reminder that Aboriginal people have always been, and will always be, central to the social, economic and cultural prosperity of the City of Whittlesea.

***Throughout this document, the term ‘Aboriginal’ is taken to include people of Aboriginal and Torres Strait Islander descent. ‘Aboriginal’ is used in preference to ‘Indigenous’, ‘First Nations’, and ‘Koori’.***

## Message from the Mayor

As the Mayor of the City of Whittlesea I am very proud to present Council’s Stretch Reconciliation Action Plan (2017-2020). When Council adopted our first Reconciliation Action Plan (RAP) in 2012 it was noted as a significant milestone for Council and the local Aboriginal community. The RAP provided a structure to guide and build on Council’s existing efforts; such as the Whittlesea Reconciliation Group and annual events program. Through the adoption of a Stretch RAP, Council will continue the reconciliation journey to enhance opportunities and outcomes for local Aboriginal and non-Aboriginal communities. A Stretch RAP is specifically tailored for organisations that are ready to challenge or ‘stretch’ themselves and set clear measureable targets, therefore deepening reconciliation impacts. The City of Whittlesea is truly ready for the challenges associated with delivering a Stretch RAP.

I am particularly proud of a number of the actions we achieved in our first RAP that will be furthered throughout the delivery of Council’s Stretch RAP. These include:

* Council’s 2015 adoption of an updated Aboriginal Reconciliation Policy that was built on the inaugural policy of 2001.
* The City of Whittlesea’s *Aboriginal Inclusion Charter* - that acknowledges the rights local communities can expect to have put into practice across all of Council.
* More than 250 staff members from across every level of our organisation have undertaken Cultural Competency Training. This not only increases knowledge and respect for Aboriginal people and culture but enhances the cultural responsiveness and safety of our workplaces for Aboriginal people.
* Over the life of our first RAP the number of Aboriginal people employed in our organisation has more than doubled (increasing from 4 to 11 employees).
* In partnership with the community, the establishment of — and our ongoing commitment to — the Bubup Wilam for Early Learning Aboriginal Child and Family Centre.
* Establishing biannual meetings where the CEO and the Mayor of the day meet with Aboriginal community members to discuss pressing community issues and inform the community of Council developments.

This RAP builds on Council’s strong commitment to reconciliation that now stretches over 15 years. In developing the RAP 2017-20, the Council has consulted widely with the community and listened to what we have been told. The result is an innovative and contemporary plan that consolidates the position of the City of Whittlesea as a local government that is leading the process of reconciliation in partnership with local communities. Specifically, the RAP has 27 key actions under the three pillars of *Relationships, Respect, and Opportunities,* that will guide our reconciliation process over the next four years. Central to this process will be the Whittlesea Reconciliation Group – our highly skilled and dedicated group of individuals who will continue to hold us accountable to our commitments.

I would like to thank everyone who has been involved in the development of the RAP and look forward to reporting the positive outcomes it will surely deliver.

**Cr Ricky Kirkham, Mayor**

## Message from CEO of Reconciliation Australia

Reconciliation Australia congratulates the City of Whittlesea on its deep commitment to reconciliation as it implements its second Reconciliation Action Plan (RAP).

The implementation of a Stretch RAP signifies that the City of Whittlesea is a leading advocate for reconciliation, and is demonstrating a deep dedication to making progress across the key pillars of the RAP program - respect, relationships, and opportunities.

The City of Whittlesea understands the importance of building and maintaining respectful relationships with Aboriginal and Torres Strait Islander peoples in order to produce mutually beneficial outcomes. It champions these relationships by committing to deliver direct-participation programs aimed at increasing positive attitudes and behaviours in its local community, such as hosting National Sorry Day and NAIDOC Week events.

Respect for Aboriginal and Torres Strait Islander peoples, histories and cultures is key to the City of Whittlesea’s core values and vision for reconciliation. This is exemplified by its aim to deliver pro-diversity messaging on behalf of its Aboriginal and/or Torres Strait Islander local community members, as well as to lobby to State and Federal governments in partnership with local Aboriginal and Torres Strait Islander communities and agencies.
The City of Whittlesea is dedicated to driving reconciliation through employment and training opportunities for Aboriginal and Torres Strait Islander peoples, as demonstrated by its actionable goal to support local-level agencies, such as schools and sports clubs, to further the process of reconciliation.

On behalf of Reconciliation Australia, I commend the City of Whittlesea on its Stretch RAP, and look forward to following its ongoing reconciliation journey.

**Justin Mohamed
Chief Executive Officer
Reconciliation Australia**

## Introduction

The City of Whittlesea is an interface municipality located 20km north of Melbourne’s CBD. Covering 490 square kilometers, it is a large municipality containing established urban and rapidly developing new (growth) and rural areas. In 2017 the resident population is just over 209,100 people and is expected to grow by an average of 7,500 people per year for the next 15 years with an anticipated population of 353,910 residents by 2037.

The City of Whittlesea is also a diverse community with migrants from more than 140 countries, and almost half of our residents speak a language other than English at home, and 35 per cent of residents speak English ‘not well’ or ‘not at all’. In 2016 it was estimated that over 900 asylum seekers also reside within the municipality. Our local Aboriginal and culturally diverse community make a range of valuable contributions to our local community and economy. However, a review of recent research indicates that the process of reconciliation between Aboriginal and non-Aboriginal communities still has progress to make.

Research conducted at a Victorian level indicates that:

* 47 per cent of Aboriginal people have a relative who was forcibly removed from their family due to Stolen Generations policies in Victoria. Trans-generational trauma continues to affect Aboriginal people in Victoria.
* Over 1 in 5 Aboriginal adults report ‘high or very high’ levels of psychological distress; this is double the non-Aboriginal rate.
* Aboriginal people in Victoria are twice as likely to be admitted to hospital with a potentially preventable condition.
* Diabetes is three times more prevalent among the Aboriginal population than the non-Aboriginal population.

Despite these negative outcomes, Victorians strongly support the local Aboriginal communities.

* 83 per cent of Victorians believe that Aboriginal Australians ‘hold a special place as the first Australians’.
* 84 per cent of people surveyed across the City of Whittlesea agreed that something should be done to reduce discrimination experienced by people from racial or ethnic minority groups in Australia.

Building on Council’s foundational reconciliation achievements, the RAP 2017-20 has been developed in response to this reality; knowing the local Aboriginal communities contribute greatly to our local economy and the social wellbeing of the municipality.

To deliver the RAP, Council will implement three key pillars that were developed by Reconciliation Australia in consultation with the broader Aboriginal community and are grounded in evidence-based practice. These are:

* **Relationships**
* **Respect**
* **Opportunities**

In delivering the Relationship, Respect and Opportunities pillars, Council will have three defined roles:

* **Provider**: Deliver direct-participation programs aimed at increasing positive attitudes and behaviours in the community; such as National Sorry Day and NAIDOC week events
* **Advocate**: Deliver pro-diversity messages on behalf of our Aboriginal communities and local agencies, or lobby State and Federal governments in partnership with local communities and agencies
* **Facilitator**: Support local-level agencies, such as schools and sports clubs, to further the process of reconciliation.

**This RAP has two parts:**

Section One provides an introduction to:

* the City of Whittlesea
* the local Aboriginal population
* Council’s Reconciliation Policy
* Achievements-to-date
* Case Studies and Council’s Business
* Reconciliation ‘champions’
* Development of the Stretch RAP and policy linkages

Section Two of the RAP defines the specific actions to be completed over the next four years and a detailed Action Plan stipulating all deliverables.

## The local Aboriginal population

Council knows that the Aboriginal community is one of the fastest growing communities within the City of Whittlesea. However, obtaining specific population data is difficult for a range of reasons:

* some people choose to abstain from completing the ABS Census
* some community members do not identify as Aboriginal for the purpose of the census
* and like all Whittlesea communities, some individuals/families are temporarily located within the municipality or newly arrived.

According to the 2011 Census:

* The number of residents living within the City of Whittlesea who identified as Aboriginal or Torres Strait Islander increased by 24 per cent between 2001 and 2006; and increased 35 per cent between 2006 and 2011
* The City of Whittlesea has the fourth largest Aboriginal population in Metropolitan Melbourne with 1,128 people; this means 0.73 per cent of the total population identify as Aboriginal or Torres Strait Islander - the third highest proportion in metropolitan Melbourne.

Council’s 2016 Annual Household Survey involved a sample size of 2,877 individuals. Based on this survey of a random selection of households, 1% of respondents identified as Aboriginal (or Torres Strait Islander). Compared to the 0.7% identified through the 2011 Census, this data supports anecdotal observations that an increasing number of Aboriginal people are moving into the municipality.

If we cautiously assume that 1.2% of the population is representative of the demographic profile of the broader City of Whittlesea residential population, the current estimated local Aboriginal population in 2016 could potentially be closer to 2,023 people.

The Koori Maternity Service at the Northern Hospital can also report that between 2001 and the end of 2015, 467 Aboriginal babies were born at the Hospital. The data from these multiple sources regarding the City of Whittlesea population suggests that local Aboriginal communities are younger in age profile and are growing in number.

## Council’s Reconciliation Policy

Council’s vision for reconciliation is driven by Council’s Reconciliation Policy that stipulates; ‘reconciliation is about building better relationships between the wider Australian community and Aboriginal peoples for the benefit of all Australians’. The City of Whittlesea’s current Reconciliation Policy builds on the inaugural reconciliation policy adopted by Council almost 15 years ago. Both policies have been, and continue to be, an affirmation of Council’s ongoing commitment to reconciliation for the benefit of our whole community.

The policy statement stipulates;

***The City of Whittlesea values local Aboriginal communities and cultures; Council recognises they hold a special place as the First Peoples of Australia. Council is committed to inclusivity, equity and engagement with local Aboriginal people and communities.***

Council’s reconciliation policy is based on five key principles that were developed in consultation with local Aboriginal communities and are designed to underpin the Reconciliation Policy and guide all RAP actions.

* **RESPECT:** We will be respectful of Aboriginal communities, acknowledging and embracing their history, culture, heritage and the talents Aboriginal people bring to our community and our business.
* **SELF – DETERMINATION:** We understand and support the right of Aboriginal communities to determine their future and we will play our part.
* **EQUITY:** We strive to ensure Aboriginal communities participate and achieve to a level equal to all City of Whittlesea residents.
* **JUSTICE:** We acknowledge the wrongs of the past as a means to ensuring a better future for Aboriginal communities.
* **PARTNERSHIPS**: We will partner with Aboriginal communities in ways that are meaningful and deliver mutually-beneficial outcomes.

## Achievements-To-Date

2001 Council establishes the Whittlesea Reconciliation Group.

2002 Council adopts Indigenous Reconciliation Policy, the Australian Declaration towards Reconciliation and the Statement of Commitment to Reconciliation with Aboriginal and Torres Strait Islander peoples.

2005 Koori Christmas BBQ established.

2007 The Reconciliation Dinner and National Sorry Day activities established.

Aboriginal Liaison Officer Position is established

2008 Council facilitates a meeting between the Aboriginal community and the then-Deputy Premier, where the community presented six key priorities.

2009 Aboriginal Project Officer for Bubup Wilam is established as a fixed-term position.

Council is awarded the Localities Embracing and Accepting Diversity (LEAD) Project to trial a new approach to reducing race-based discrimination against Aboriginal people and people from migrant and refugee backgrounds.

2010 Youth Services Officer (Aboriginal portfolio) is established as a full-time permanent position.

October - The first Aboriginal community-controlled organisation in Whittlesea was incorporated – Bubup Wiliam for Early Learning Centre Inc.

2011 The Traditional Owner Acknowledgement Statement is translated into eight languages.

The Whittlesea Reconciliation Group develops the Annual Reconciliation Awards Program to recognise local contributions to Reconciliation.

A local Aboriginal Elders group – Elders Making a Difference – is established in Epping.

2012 The Bubup Wilam for Early Learning Centre is officially opened.

First Aboriginal Planned Activity Group (PAG) in the City of Whittlesea receives funding to provide activities for Aboriginal Elders.

Aboriginal Employment Pathways Strategy is adopted by Council.

The first City of Whittlesea Reconciliation Action Plan is adopted by Council.

2013 146 senior Council staff attend Cultural Awareness training.

2014 Construction of Council’s Sorry Space (dedicated to the Stolen Generations) is completed.

2014 Inaugural Aboriginal community yarning circle with the CEO and Mayor.

2015 The Executive Leadership Team adopts Staff Guidelines for arranging a Welcome to Country or Acknowledging Traditional Owners.

2015 Council adopts an updated Aboriginal Reconciliation Policy & Aboriginal Inclusion Charter.

 Council adopts *Building Respect: Whittlesea’s Anti-racism Strategy* 2015 -2019

## Case Study: The Whittlesea Reconciliation Group

At the Council meeting on 28 August 2001, Council resolved to establish the Whittlesea Reconciliation Group (WRG). The Group commenced in November 2001 as a community-based committee to be a key reference group for Council on the continuing reconciliation process and to foster understanding of historical, cultural and contemporary issues.

The WRG’s overall vision for reconciliation is *“a connected community respecting Aboriginal people as the first peoples of Australia, their history and culture through actions supporting reconciliation*”.

To meet this vision, the WRG has developed eight key aims;

* provide an avenue for Aboriginal people to have their voice heard
* promote and strengthen Aboriginal peoples’ sense of belonging and connectedness
* build networks and relationships within and across communities
* enhance historical and cultural education in local communities
* foster awareness of reconciliation initiatives
* provide opportunities for community cultural celebrations
* support and acknowledge local individuals and organisations in their reconciliation initiatives
* review and provide feedback on Council policies, programs and strategic plans

The group comprises 10 Aboriginal members, eight non-Aboriginal members, two nominated Councillors and three supporting Council Officers. To be eligible for membership you must work in, live in or have a strong connection to the City of Whittlesea. Under this model the group has been effective in progressing reconciliation as they hold a unique position of authority as an interface role between community and Council.

Over more than a decade the WRG has made significant achievements in supporting reconciliation. The group has assisted Council to gain a greater understanding of the issues facing local Aboriginal communities, provided feedback and commented on council plans and strategic documents and delivered a range of key events and programs. Some of the WRG’s key achievements include the development of Council’s annual National Sorry Day event, Reconciliation Awards night and Koori BBQ, and these events engage over 400 people annually.

To ensure that the work of the WRG is adequately supported across all Council departments, an internal Reconciliation Governance Committee was established in 2017. This committee is chaired by the CEO and supported by a Reconciliation sub-committee that consists of interdepartmental officer representation from across Council.

## Case Study: Sorry Space

National Sorry Day is recognised each year on 26 May. The event commemorates the release of the Australian Human Rights and Equal Opportunity Commission’s 1997 ‘Bringing Them Home’ report and honours the Stolen Generation.

In May 2011 Connecting Home donated a plaque to the City of Whittlesea to commemorate National Sorry Day and Council’s efforts in acknowledging the mistreatment of Aboriginal people and children and the wrongs of the past. Upon receiving the plaque Council commenced a journey to design and construct a commemorative space where the plaque would be on permanent display.

Council engaged highly respected Aboriginal artist Glenn Romanis to undertake the artistic design and construction of the reflective space in collaboration with Wurundjeri Elder Ian Hunter, the Whittlesea Reconciliation Group, local Aboriginal Elders, community members and Council staff.

During consultation with the community, Council became aware of the community’s desire for the design to incorporate a ‘meeting place’, therefore creating a space for reflection on the meaning and significance of the plaque and Sorry Day.

In June 2013 the WRG and the City of Whittlesea Chief Executive Officer approved Mr Romanis’ final design concept and authorised construction to start in early 2014. The result is a Sorry Space that provides an opportunity for reflection and a symbolic acknowledgment of past wrongs and injustices inflicted upon Aboriginal people, in particular the Stolen Generations. The Sorry Space includes a paved area in the shape of a teardrop, symbolising the tears of pain and loss but also the tears of joy when members of the Stolen Generation were reunited with their family members. Further, the Sorry Space is paved with ochre-coloured Castlemaine slate, surrounded by a band of bluestone. Topographical lines are carved into the stone, representing the Darebin Creek and the Plenty River. The design also incorporates two large, leaf-shaped red gum seats and a plinth to hold a carved wooden bowl used for smoking ceremonies.

Council’s Sorry Space, was officially unveiled on National Sorry Day in 2014 in a ceremony where a local Traditional Owner performed a smoking ceremony in partnership with Council’s CEO, and members of the Stolen Generations. This ceremony was a powerful message of reconciliation, recognition and healing.

## Our Business

Like all Victorian Councils, the City of Whittlesea has responsibilities under the Local Government Act. Our responsibility covers key areas such as:

* providing a range of community services
* supporting the health and safety of our community
* preventing pollution, noise and disease
* delivery of key community infrastructure
* planning the services the community will need in the future
* representing our area to other governments, to tourists and overseas visitors.

In meeting these responsibilities Council has one central vision; *to create a vibrant, self-sustaining community together.* This RAP will further enhance Council’s capacity to achieve this vision and ensure there is quality of opportunity for Aboriginal communities to fully participate and achieve the same levels of outcomes as all residents within the City.

To ensure the WRG is adequately supported and RAP actions are implemented, actively monitored and evaluated, Council has established an internal reconciliation governance committee. This committee is chaired by the CEO and supported by a Reconciliation Advisory sub-committee that consists of interdepartmental officer representation from across Council.

Council is also the biggest employer within the municipality with a workforce of 1134 people in December 2015. Council currently employees 11 Aboriginal staff, 1% of our workforce. Our target is to increase the proportion of Aboriginal people employed at Council to 1.5% by October 2017, with 70% of these positions being permanent and with a retention rate above 80%. Based on current numbers of staff, this target equates to 15 staff members. Setting a target, and monitoring against this target, is important. However, we will be focussed on achieving positive outcomes for individuals, rather than being solely numbers driven.

## Development of the Stretch RAP

The RAP 2017-2020 augments the actions undertaken in Council’s inaugural RAP. The development of the RAP involved detailed consultations with the local Aboriginal and non-Aboriginal Communities and service providers, as well as the review of Council’s existing policies, legislation and plans, and recent research such as the 2014 Reconciliation Australia RAP Workplace Barometer. All this work was centrally approved by the Whittlesea Reconciliation Group and RAP Advisory Group.

The RAP Advisory Group provided advice on the development of Council’s RAP that included:

* providing comment on drafts
* providing ideas and suggestions for inclusion in the action plan
* supporting community consultation processes and Council connections to the local Aboriginal community
* reviewing actions and evaluating processes and priorities

The City of Whittlesea’s Reconciliation Action Plan 2012-15 contained 19 ‘high level’ actions and a number of sub-actions. 16 actions were completed with the three outstanding actions carried over to the new RAP. Some completed actions will continue their development and enhancement over the life of our second Reconciliation Action Plan.

Council’s results from Reconciliation Australia’s RAP Barometer survey provide pleasing insights such as;

* 96 per cent of our staff have participated in at least one reconciliation activity – compared to 73 per cent as a national average in other organisations
* Perceptions of trust between Aboriginal and non-Aboriginal staff were significantly higher for the City of Whittlesea than other organisations

## Council Policy Linkages

The RAP is linked to a range of existing Council Plans and Policies, most notably, *Shaping Our Future: Whittlesea 2030 Strategic Community Plan*. The Community Plan details our community’s vision for the City of Whittlesea to the year 2030. It provides direction for the provision of key projects and services that enable us to meet the needs of our community and deliver quality services and facilities that are culturally-appropriate. The RAP is also intentionally interdependent to *Building Respect: Whittlesea’s Anti-racism Strategy 2015-2019* and Council’s Community Building Strategy; *Better Together*. Together these three Strategies and associated Action Plans provide a range of co-ordinated activities aimed at preventing race-based discrimination, building community cohesion and connectivity whilst supporting local Aboriginal communities and further reconciliation.

### Building Respect: Whittlesea’s Anti-Racism Strategy

Building Respect is Council’s commitment to preventing and responding to racism. The plan has three key directions grounded in evidence-based practice. These are;

1. Raising awareness and understanding
2. Places free from racism
3. Strengthening Council’s organisational capacity.

The plan has 19 key actions that Council will deliver over the life of the strategy.

### Community Building Strategy

The City of Whittlesea’s Community Building strategy is guided by seven policy principles that are congruent with Council RAP and reconciliation efforts, these principles are;

1. equity, access and inclusion
2. A place-based approach
3. Community and civic participation
4. Collaboration and participation
5. Shared advocacy
6. Community Leadership
7. Community Outcomes

Council’s RAP, Anti-Racism Strategy and Community Building Strategy should be viewed as a coherent, whole-of-Council commitment to effectively further the process of reconciliation for the benefit of the whole of community.

## Broader Policy and Legislative Linkages

There are also a number of International, Commonwealth or Victorian policies, Acts and other signatory conventions that guided the development of the Strategy, most notably the Racial Discrimination Act 1975 (RDA) and Australia’s National Anti-Racism Strategy.

At the local level the City of Whittlesea Aboriginal Reconciliation Policy and Aboriginal Inclusion Charter provide a central foundation for the RAP and all reconciliation efforts. The Aboriginal Inclusion Charter is a rights-based document that stipulates 13 rights all Aboriginal people with the municipality can expect to have upheld. The City of Whittlesea Aboriginal Inclusion Charter is built on the principle that Aboriginal people should have the protection of a Charter as a supplement to, rather than a substitute for, their collective rights to self-determination and cultural identity.

### Broader Policy Linkages

| **International** |
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| International Convention on the Elimination of All Forms of Racial Discrimination (1965) | International Covenant on Economic, Social and Cultural Rights (1966) and the International Covenant on Civil and Political Rights (1966) | United Nations Declaration on the Rights of Indigenous People (2007) |
| **Australian Government** |
| *Racial Discrimination Act 1975*  | Australia’s Human Rights Framework  | National Anti-Racism Strategy  |
| **Victorian Government** |
| Victorian Government Aboriginal Inclusion Framework | *Equal Opportunity* Act 2010 | *Charter of Human Rights and Responsibilities* Act 2006  |
| *Racial and Religious Tolerance* Act 2001  | Victorian Aboriginal Affairs Framework |
| **City of Whittlesea Policy Links** |
| City of Whittlesea Aboriginal Reconciliation Policy  | City of Whittlesea Aboriginal Inclusion Charter | Building Respect: Whittlesea’s Anti-racism Strategy (2015-19) |
| City of Whittlesea Council Plan 2013-17 | Connect : Children, young people and families 2013–18 | Aboriginal Employment Pathways Strategy & Action Plan 2012-17 |
| Municipal Public Health Plan | Family Violence Strategy 2014-18 | Recreation Strategy 2012-2017 |

## Action Plan

| **Relationships:** Council believes that building strong, sustainable and respectful relationships are foundational to a healthy participatory and productive local government. That’s why for almost 20 years Council has worked collaboratively with the Whittlesea Reconciliation Group and throughout this RAP we will continue to leverage mutually beneficial relationships with Aboriginal people, communities and organisations to support positive outcomes.  |
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| **Action** | **Deliverable** | **Timeline** | **Responsibility** |
| * 1. **RAP Governance**

RAP governance committees (internal and external) actively monitor RAP development, including implementation of actions and tracking progress.  | Ensure the WRG meet at least 4 times per year to monitor the RAP implementation and tracking progressEnsure the WRG continues as a community based committee with Aboriginal, Councillor and non-Aboriginal representation. Ensure the (internal) RAP governance committees will meet at least four times per year to monitor and report on RAP implementationEnsure the (internal) RAP governance committee has Aboriginal and director level representation Encourage all WRG members to attend governance training Ensure both the RAP governance committees and WRG have ToR endorsed and reviewed annually  | February, May, July, September 2018, 2019, 2020 February, May, July, September 2018, 2019, 2020March, June, September, December, 2018, 2019, 2020Reviewed in March 2018, 2019, 2020June 2018December 2017 | Aboriginal Liaison Officer (ALO) |
| **1.2 Annual National Reconciliation Week Event**Celebrate National Reconciliation Week to strengthen and maintain relationships between Aboriginal staff and other staff.  | City of Whittlesea will hold two local Reconciliation Week Events for key staff and local Aboriginal community members Encourage staff and residents to participate in at least one event during National Reconciliation WeekEnsure a City of Whittlesea Reconciliation Week event is held in June each year in partnership with the WRG and celebrate the local Aboriginal communityRegister Council’s National Reconciliation Week Events via Reconciliation Australia’s websiteEncourage Councillors and Senior Managers to attend at least one event during National Reconciliation Week | June, 2018, 2019, 2020, June, 2018, 2019, 2020June, 2018, 2019, 2020May, 2018, 2019, 2020May, 2018, 2019, 2020 | ALO |
| **1.3 Traditional Owners** Council will work collaboratively with Wurundjeri Elders and Traditional Owners. | Ensure Council consults with Wurundjeri Elders and Traditional Owners regarding matters of cultural significance a minimum of two times annuallyEnsure Council consults with Traditional Owners regarding policy matters that affect the local Aboriginal community | May, September 2018, 2018, 2020May, September 2018, 2018, 2020 | ALO |
| **1.4 Bubup Wilam Early Learning Centre** Council will continue to partner with and advocate for Bubup Wilam Early Learning Centre, to build mutual capacity and promote their unique service delivery model.  | Ensure Council support Bubup Wilam Early Learning Centre through the provision of a 50-year peppercorn lease (until 2065) The Director of Community Services and/or the Mayor of the day will meet with the CEO of Bubup Willum twice annually to ensure any strategic, advocacy and media opportunities are mutually beneficial to both organisations. Ensure Council fund a Maternal and Child Health nurse to outreach at Bubup WillamEncourage Council’s officers to explore opportunities for Aboriginal-specific programs to be delivered in partnership with Bubup Wilam (e.g. new Mums Program) | Reviewed in December 2017, 2018, 2019, 2020April, September, 2018, 2019, 2020Reviewed in December 2017, 2018, 2019, 2020Reviewed in December 2017, 2018, 2019, 2020 | Manager Family, Children and Young People |
| **1.5 Local Aboriginal Network (LAN)**Council will maintain its support and collaborative partnership with the Local Aboriginal Network. | Council Aboriginal Liaison Officer will attend four Local Aboriginal Network meetings annually Ensure Council supports the LAN in the planning and delivery of an annual event  | March, June, September, December 2018, 2019, 2020 Reviewed in December 2017, 2018, 2019, 2020 | ALO  |
| **1.6 Schools** Promote reconciliation to our school stakeholders.  | Raise awareness of Reconciliation Australia’s *Narragunnawali: Reconciliation in Schools* program within two local schools annually.  | Reviewed in September 2017, 2018, 2019, 2020 | Team Leader Youth Services  |
| **1.7 Maintaining Relationships** Maintain and leverage mutually beneficial relationships with local Aboriginal organisations, groups and individuals. | Review and update Council’s guiding principles for Aboriginal consultation and Aboriginal engagement frameworkCouncil to continue building its own capacity and that of the Victorian Aboriginal Health Service and Aboriginal Housing Victoria through maintaining mutually beneficial relationshipsPromote specific cultural programs with regard to Men’s / Women’s, children’s and Elder’s Business through the WRG, Whittlesea Local Aboriginal network and Epping Community Service Hub. Social connection opportunities are provided to local Elders through the delivery and evaluation of Council’s Aged Services PAG Group; Elders Motivated and Deadly (EMAD)Strengthen relationship with Reconciliation Australia | November 2019 September 2017Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020 | Aboriginal Strategic PlannerTeam Leader Aboriginal & Cultural DiversityALOManager Aged and DisabilityTeam Leader Aboriginal & Cultural Diversity |
| **1.8 Strengthening Communities** Council to support the development of mutually beneficial and reciprocal relationships between local Aboriginal and non-Aboriginal communities | Council to provide opportunities for 40 local residents to complete cross cultural awareness training focusing on Aboriginal and non-Aboriginal educationCouncil to raise awareness of reconciliation Australia’s Share our Pride website | Reviewed in September 2017, 2018, 2019, 2020 | Aboriginal Strategic Planner  |
| **1.9 Communications** Council will raise internal and external awareness of our reconciliation efforts, projects and achievements.  | Ensure Council communicates the RAP to all internal and external stakeholders and promotes reconciliation through ongoing active engagement with local stakeholdersEnsure a minimum of four articles highlighting reconciliation efforts are showcased in staff matters (Council’s internal communications newsletter) per yearEnsure a minimum of 3 articles per year showcasing the achievements and contributions of our local Aboriginal communities are pitched to local media Ensure the RAP 2017-20 is available to all staff and stakeholders via the Council website. Ensure all members of Council’s Executive Leadership Team (ELT) act as reconciliation communication ‘Champions’ and attend at least one Council event annually. Ensure the Aboriginal Resource Information Kit is readily available to residents and encourage Aboriginal community members, and non-Aboriginal services and Council staff to access the kit. Ensure the broader non-Aboriginal Community has access and up-to-date information regarding Council’s reconciliation events  | Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020July 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020 | Team Leader Advocacy & CommunicationsTeam Leader Advocacy & CommunicationsTeam Leader Advocacy & CommunicationsTeam Leader Advocacy & CommunicationsCEOALOTeam Leader Advocacy & Communications |
| **1.10 Conversation with Mayor and CEO** Council will host bi-annual Mayor and CEO-community Conversations.  | Ensure the Mayor of the day and CEO bi-annually hosts community conversations with local Aboriginal community leaders. Encourage Community leaders to directly inform the CEO and Mayor of any matters affecting their community  | April, October 2018, 2019, 2020April, October 2018, 2019, 2020 | Governance Officer |
| **1.11 Gathering Place**Undertake a feasibility study regarding the establishing of an Aboriginal Gathering Place.  | Complete a feasibility study; including recommendations regarding potential sites, models of delivery and management, benefits including health impacts, community outcomes and budget  | May 2018 | Team Leader Aboriginal and Cultural Diversity  |

| **Respect :** Council employees will be encouraged to improve their understanding of, and respect for, Aboriginal cultures through a range of educational opportunities such as Cultural Awareness (Competency) Training. We will also create opportunities for local community members and staff to acknowledge Aboriginal people as the First Nations Peoples of Australia and acknowledge the histories, cultures and heritages of Aboriginal communities through events such as NAIDOC week.  |
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| **Action** | **Deliverable** | **Timeline**  | **Responsibility** |
| **2.1 Aboriginal Community Inclusion Charter** Council will continue to implement and showcase the Aboriginal Inclusion Charter.  | Ensure Council disseminate the Aboriginal Inclusion Charter throughout all Community Centers, local Libraries and Council Offices and to local Aboriginal networks and organisationsEncourage all Council departments to implement the Aboriginal Inclusion Charter within the various aspects of their departmental workCouncil will continue community conversations pertaining to Inclusion, Self-determination and Treaty for local Aboriginal communities | December 2017Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020 | Cultural Diversity Project OfficerALOALO |
| **2.2 Treaty** Increase understanding of Treaty within community. | Form the City of Whittlesea Treaty Advocacy Group Facilitate community conversations with local Aboriginal community members about the purpose and role of a Treaty – particularly development at the State Government level.Recommendation(s) made to Council regarding active participation in State, Federal and local developments with regards to the development of a Treaty or Treaties | June 2018 June 2018Reviewed in September 2017, 2018, 2019, 2020 | ALOALOALO |
| **2.3 Aboriginal Community Profile** Council will develop a baseline Aboriginal community profile.  | Ensure the profile is presented bi-annually  | March, July, 2018,2019,2020 | Senior Research Officer  |
| **2.4 Aboriginal Cultural Competency Training and professional development for staff**Increase knowledge and understanding of Aboriginal and Torres Strait Islander cultures, histories and achievements*.* | Regularly review the cultural competency training program and ensure the continuous cultural learning needs of employees in all areas of our Council are meet Provide a mix of face-to-face and online and experiential learning opportunities Council will ensure a minimum of 20 staff successfully complete on-line Aboriginal Cultural Competency Training per yearCouncil will ensure a minimum of 60 staff successfully complete face-to face Aboriginal Cultural Competency Training per year. Target Aboriginal Cross Cultural Training for selected Infrastructure Maintenance Unit supervisory staffCouncil will maintain a benchmark figure of not less than 90 per cent of senior executive staff and staff directly supervising Aboriginal staff having completed Cultural Awareness Training.Develop a process for measuring and reporting the impacts and long term outcomes associated to the trainings | December 2017Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020 | Aboriginal Strategic Planner |
| **2.5 Aboriginal cultural protocols**Demonstrate respect for Aboriginal peoples and communities by embedding cultural protocols in our organisation’s processes and operations.  | Review and communicate Council’s protocols for Welcome to Country and Acknowledgement of Country to all staff. Ensure employees use established protocols around Acknowledgement of Country and Welcome to CountryEnsure an Acknowledgement of Country is delivered at all major community and corporate events such as before monthly Council meetings and Whittlesea Community Futures Full Partnership meetingArrange a Traditional Owner to give a Welcome to Country address at a minimum of six significant community events per year including, National Sorry Day, ministerial launches, annual community festival and formal civic events. Maintain an up-to-date list of key contacts for organising Welcomes to CountryInclude Acknowledgement of Country at the commencement of Council meetings  | June 2019Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020December 2018, 2020Monthly for 2018, 2019, 2020  | Aboriginal Strategic PlannerTeam Leader Aboriginal & Cultural DiversityFestival and Events CoordinatorGovernance OfficerALOGovernance Officer |
| **2.6 Celebrate NAIDOC Week**Celebrate NAIDOC Week and provide opportunities for Aboriginal and Torres Strait Islander staff to engage with culture and community during NAIDOC Week. | Council will host an annual NAIDOC Week event for Aboriginal employees to engage with their culture and community and support all staff to participate in a Council’s NAIDOC Week eventEnsure Traditional Owners are consulted and provide input into the programmatic aspects of the Council’s NAIDOC annual event Ensure Council’s NAIDOC Week event is evaluated and improved annuallyReview HR policies and procedures to ensure there are no barriers to staff participating in NAIDOC Week.Provide opportunities for all Aboriginal staff to participate in community NAIDOC Week events.Support all staff to participate in NAIDOC Week events in the local community. | July 2017, 2018, 2019, 2020May, 2018, 2019, 2020July 2017, 2018, 2019, 2020December 2018 July 2017, 2018, 2019, 2020 | Cultural Heritage OfficerCultural Heritage Officer Cultural Heritage Officer Aboriginal Employment Officer Aboriginal Employment Officer  |
| **2.7 Oral History and local Aboriginal Culture**Work with local Traditional Owners and the Wurundjeri Land Council and local Aboriginal community members to document local histories. | Explore with local Traditional Owners, the Elders Motivated and Deadly group and others the opportunity to preserve, promote and teach local Aboriginal language(s) and storiesDevelop stories celebrating people, places and country that will inform Council staff, Aboriginal people moving into the area and the wider community.Develop stories in a range of mediums and formats and to be presented or told to local audiences Distribute information about local stories via Council website and local networks | March 2018 December 2018 December 2018 December 2018  | ALO |
| **2.8 Acknowledgement and recognition**Increase the recognition and acknowledgement Council gives to Traditional Owners and local Aboriginal people and communities in our LGA. | Develop a City of Whittlesea Aboriginal Cultural Heritage Strategy. Install Acknowledgement of Traditional Owner plaques at the entrance to all (six) Council’s public facilities without themIncorporate a Traditional Owner Acknowledgment statement into standard signage across the municipality, including municipal boundary signage and community buildings.Install a large Aboriginal art piece (mural) within the municipality.Develop a Council naming policy which incorporates Woiwurrung language names for Council buildings, streets and land use purpose. | September 2020Reviewed in September 2018, 2020November 2017January 2019 September 2019   | Team Leader Aboriginal & Cultural DiversityALOMajor Projects Project Officer Cultural Collections Officer Governance Officer  |

| **Opportunities:** Council acknowledges the inherent rights of local Aboriginal communities to self-determination. In making this understanding core business, Council will create social, cultural and economic opportunities, thereby promoting well-being and community cohesion. Through maintaining a range of mutually-beneficial networks and partnerships Council is also committed to the creation of employment opportunities that will contribute to building positive outcomes for local Aboriginal communities and the community as a whole.  |
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| **Action** | **Deliverable**  | **Timeline**  | **Responsibility**  |
| **3.1 Aboriginal employment**Increase the recruitment and retention of Aboriginal employees within the City of Whittlesea. | Council’s short-term target is to increase the proportion of Aboriginal people employed at Council to 1.5% (15 staff) by October 2017, with 70% of these positions being permanent and with a retention rate above 80%. Council’s long-term target is to increase the proportion of Aboriginal people employed at Council to 2% (20 staff) by October 2020, with 70% of these positions being permanent and with a retention rate above 80%. Increase understanding among supervisors of the Clause within the Equal Opportunity Act 2010 that enables the direct employment of Aboriginal staff (re. ‘Identified’ and ‘Designated’ positions)Continue to implement and review the Aboriginal Employment Pathways Strategy & Action Plan 2012-17 In consultation with the Koori Staff Network Group, continue the process of reviewing and updating recruitment processes to increase opportunities for Aboriginal peopleContinued employment of Aboriginal specific officers within Community Cultural Development, Human resources, Youth Service and Aged/Disability Services Establishment of a long-term engagement of an Aboriginal labour hire program within the City Transport and Presentation Directorate Ensure a ‘buddy system’ for new Aboriginal staff/recruits is established Provide assistance and career development for all ‘temporary’ Aboriginal staff (e.g. moving into permanent positions)Support and encouragement is provided to Council officers wishing to employ local Aboriginal staffEnsure a minimum of two trainees per year are placed through the Aboriginal trainees program Development and implementation of Council’s Aboriginal Work-Ready programOpportunities for employment are disseminated through Aboriginal community networks  | October 2017 October 2020Reviewed in September 2017, 2018, 2019, 2020October 2017 December 2017Reviewed in September 2017, 2018, 2019, 2020November 2018December 2017Reviewed in September 2017, 2018, 2019, 2020Reviewed in September 2017, 2018, 2019, 2020Reviewed in December 2017, 2018, 2019, 2020November 2018Reviewed in March 2017, 2018, 2019, 2020 | Aboriginal Employment Officer  |
| **3.2 Support for Aboriginal staff** Internal programs are delivered for new and existing Aboriginal employees. | Ensure Council’s Koori Staff Network Group (KSNG) meet quarterly and provide social support to all Aboriginal staff Scope the establishment of a mentoring program for Aboriginal employees with a focus on career development and capacity building | March, June, September, December 2017, 2018, 2019, 2020 November 2017  | Aboriginal Employment Officer |
| **3.3 Gambling-related harm** Develop partnerships and programs to gambling related harm.  | Ensure Council works in partnership with the Victorian Aboriginal Health Service Cooperative Limited (VAHS), Victorian Aboriginal Community Services Association Limited (VACSAL), to raise awareness of gambling related harm in the Aboriginal community  | Reviewed in December 2017, 2018, 2019, 2020 | Social Planner  |
| **3.4 Disability and Inclusion** Support Aboriginal residents in accessing the National Disability Insurance Scheme roll out. | Ensure eligible Aboriginal people are adequately supported in transitioning to the National Disability Insurance Scheme  | June 2018 | Manager Aged and Disability  |
| **3.5 Aboriginal supplier diversity**Increase opportunities for businesses owned by Aboriginal and Torres Strait Islander people to supply their goods and services to the City of Whittlesea. | Identify and establish a database of Aboriginal businesses operating within the LGAReview Council’s procurement policy to include procurement targets for goods and services from Aboriginal-owned businesses Develop at least two commercial relationships with Aboriginal-owned businesses over the course of the RAPExplore the opportunity to preferentially procure services from agencies that have a current RAP and or Aboriginal targets  | December 2018June 2018July 2019 June 2018 | Manager Economic Development Team Leader Procurement Manager Economic Development Team Leader Procurement  |
| **3.6 Aboriginal Housing** Establish a partnership with Aboriginal Housing Victoria (AHV) to increase housing outcomes for Aboriginal people.  | Support Aboriginal Housing Victoria in their advocacy efforts to improve the appropriateness, affordability and adaptability of housing for local Aboriginal people Contribute to the AHV and State government “Living Well” project through sharing resources, data and contributions to the project governanceEnsure that Council’s updated Family Violence Strategy and research is inclusive of and addresses the needs of local Aboriginal communities | Reviewed in December 2017, 2018, 2019, 2020Reviewed in December 2017, 2018, 2019, 2020Reviewed in December 2017, 2018, 2019, 2020 | Social Planner CCD Team Leader Community Safety Officer  |
| **3.7 Aboriginal Youth Programs**Increase opportunities for young Aboriginal people to access Council’s youth services.  | Deliver youth specific programs for young Koori people that ensure young people have a voice and promote healing and resilience. Ensure 100 young people participant in Traditional Games annually  | Reviewed in December 2017, 2018, 2019, 2020Reviewed in December 2017, 2018, 2019, 2020 | Team Leader Youth Services  |
| **3.8 Maternal and Child Health Service**Support an Aboriginal Maternal and Child Health nurse to gain formal qualifications.  | An Aboriginal MCH student is supported through:* Providing a student placement
* Providing a student scholarship
* Identifying opportunities for employment on graduation
 | Reviewed in December 2017, 2018, 2019, 2020 | Team Leader MCH |

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| **Stretch RAP - Tracking progress and reporting** |
| **Action**  | **Deliverable**  | **Timeline** | **Responsibility** |
| Report RAP achievements, challenges and learnings to Reconciliation Australia for inclusion in the RAP Impact Measurement Report | Complete and submit the RAP Impact Measurement Questionnaire to Reconciliation Australia.Investigate participation in the RAP Barometer.Develop and implement the internal systems and capability needs to track, measure and report on RAP activities. | Completed by 2017, 2018, 2019, 2020May 2018, 2020August 2017, 2018, 2019, 2020 | Aboriginal and Cultural Diversity Team Leader |
| Report RAP achievements, challenges and learnings internally and externally | Publically report our RAP achievements, challenges and findings. | October 2017, 2018, 2019, 2020 | Aboriginal and Cultural Diversity Team Leader |
| Review, refresh and update RAP | Liaise with Reconciliation Australia to develop a new RAP, based on the findings, challenges and achievements of the Stretch RAP. Send draft RAP to Reconciliation Australia for formal feedback and endorsement. | February 2020August 2020 | Aboriginal and Cultural Diversity Team Leader  |

**Contact details**

**For enquiries about Council’s RAP please contact Council’s Aboriginal Liaison Officer**

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