

# Emergency Relief Support Services 2024

Below is a list of Emergency Relief services that operate in the City of Whittlesea to provide support to the community. Support varies from service to service with a mixture of food support, financial support, bill support, material aid and vouchers.

<p><b>BIG GROUP HUG</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Material Aid support for families and children aged 0-16 years.</b></p> <p>Please contact Whittlesea Community Connections for more info/referral.</p> <p> 9401 6666  <a href="http://biggrouphug.org">biggrouphug.org</a></p>	<p><b>CATHOLIC CARE</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Financial or material aid</b></p> <p>Please call Monday – Friday, 9:30am – 11:30am to make an an appointment.</p> <p> 9287 5512</p>	<p><b>COUNTRY WIDE COMMUNITY MISSIONS</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers</b></p> <p>Thursday: 10am – 4pm</p> <p>Call on Wednesday to make an appointment.</p> <p> 0411 394 494</p>
<p><b>ENCOMPASS CARE VICTORIA</b></p> <p><b>Food hampers &amp; material aid</b></p> <p>Bundoora: Tuesdays &amp; Wednesdays: 9am – 3pm Mernda: Tuesdays: 9:30am – 11:30am</p> <p><b>Community Café – Free morning tea</b></p> <p>Bundoora: Tuesdays: 10:30am – 12:30pm</p> <p> 0422 461 847 (Monday – Friday, 9am – 3pm)</p>	<p><b>FOOD SHARE (Whittlesea Township)</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food/Toiletries/Material Aid</b></p> <p>Tuesdays: 11am – 2pm Wednesdays: 11am – 2pm</p> <p> 0417 652 753</p>	<p><b>FROM US 2 YOU</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers</b></p> <p>Tuesdays &amp; Thursdays: 9am – 3pm</p> <p> 0412 042 069</p>
<p><b>HALAL FRESH</b></p> <p><b>Halal Food hampers</b></p> <p>Wednesdays fortnightly. Registrations ESSENTIAL.</p> <p> </p> <p> <b>TRAC Outdoor Area, 52 Main Street Thomastown</b> <b>REGISTER HERE</b></p> <p> 9917 7521 <small>An initiative of Project Us Foundation and Thomastown Neighbourhood House.</small></p>	<p><b>HOPE CENTRE</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers</b> (Frozen meals available)</p> <p>Pickups 10am – 11am Wednesdays only. Please call to book an appointment.</p> <p> 0423 165 320</p>	<p><b>INDIANCARE</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food vouchers/hampers</b></p> <p>Monday – Friday: 9am - 4pm</p> <p>Please call for more information/referral.</p> <p> 1300 005 040</p>
<p><b>LOVE THY NEIGHBOUR</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers</b></p> <p>Please call or text on Wednesdays or enquire via website.</p> <p> 0413 220 015  <a href="http://plentylife.org.au">plentylife.org.au</a></p>	<p><b>SALVATION ARMY</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Please call to check what assistance can be provided</b></p> <p>Tuesday – Thursday: 9am – 4pm</p> <p> 9437 4997</p>	<p><b>SHARED COMMUNITY FOOD PANTRY</b></p> <p><b>Open Pantry – Take what you need.</b></p> <p>Monday – Friday: 8.30am – 5.30pm Walk-in/No appointments needed</p> <p> <b>70 Mernda Village Drive, Mernda (Kitchen)</b></p> <p> 0422 461 847 (Monday – Friday, 9am – 3pm)</p>
<p><b>SIKH COMMUNITY CONNECTIONS</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>South Asian/Indian food hampers</b></p> <p> <a href="https://forms.gle/cKq9Na85aG6jiBsQA">forms.gle/cKq9Na85aG6jiBsQA</a></p> <p> 0476 850 607 (text message only)</p>	<p><b>ST VINCENT DE PAUL</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers, material aid &amp; educational support</b></p> <p>Monday – Friday: 10am – 3pm</p> <p> 1800 305 330</p>	<p><b>THE SHAK</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Free community lunch</b></p> <p>Saturdays: 1pm (Bookings appreciated).</p> <p> 0400 072 933  <a href="https://www.facebook.com/TheShakMealsWithLove">TheShakMealsWithLove</a></p> <p> <a href="mailto:theshak@millparkbaptistchurch.org.au">theshak@millparkbaptistchurch.org.au</a></p>
<p><b>TURBANS 4 AUSTRALIA</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food Hampers</b></p> <p>Sunday: 1am – 1pm Walk-in/No appointments needed</p> <p> <b>4/44 Mahoneys Road, Thomastown</b></p> <p> 0405 557 713 (text message only)</p>	<p><b>UNITING FINANCIAL COUNSELLING</b></p> <p><b>Information and support to people experiencing difficulties managing money.</b> (Please note: No food or bill support is available.)</p> <p>Please call to book an appointment.</p> <p> 1800 685 682</p>	<p><b>VICTORIAN CHILD CARE COOPERATIVE LTD</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food vouchers, material aid &amp; bill support</b></p> <p>Monday – Friday: 9am – 5pm</p> <p><b>Eligibility:</b> Aboriginal or Torres Strait Islander</p> <p> 9287 8800  </p>
<p><b>VITTLE FEAST</b></p> <p><b>Food hampers</b></p> <p>(Subject to availability / Appointments required)</p> <ul style="list-style-type: none"> <li>Monday – Friday: 9am – 5pm</li> <li>2nd &amp; 4th Sunday of each month at Lalor Library</li> </ul> <p> <a href="mailto:vittlefeastproject@gmail.com">vittlefeastproject@gmail.com</a></p> <p> 0420 821 646</p>	<p><b>WHITTLESEA COMMUNITY CONNECTIONS</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <ul style="list-style-type: none"> <li>Food and material aid</li> <li>Information, advice and referral</li> </ul> <p>Monday – Friday: 9am – 5pm</p> <p> 9401 6666 - Call to book an appointment.</p>	<p><b>WHITTLESEA COMMUNITY HOUSE</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <ul style="list-style-type: none"> <li>Pet food relief (dog &amp; cat food)</li> <li>Food vouchers &amp; pantry packs (subject to availability)</li> <li>Big Blokes Brunch (every Tuesday – gold coin donation)</li> <li>Women's Lunch (fortnightly Thursdays – gold coin donation)</li> </ul> <p><b>PLEASE CALL TO BOOK ANY OF THE ABOVE</b></p> <p> 9716 3361 (Monday – Thursday, 10am – 3pm)</p>